

# ArcadeNet® Quick Start Guide

(Please read before proceeding with a purchase or code redemption)

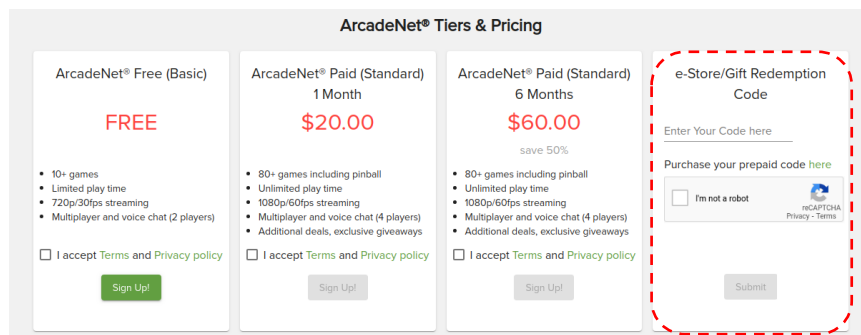
1. Make sure your unit's firmware version is newer than v5.16. (To check your firmware version, reference the settings page on your unit).



2. If you purchased your unit from Sam's Club, please redeem your 3-month Prepaid Subscription (\$60 value) first.

Note: to validate your prepaid 3-month Sam's Club bonus ArcadeNet® Paid (Standard) tier, you need to select a 1 or 6 (save 50%) month ArcadeNet® Paid Tier (Standard) subscription. An authorization hold will be placed on your credit card, which will not be charged until after the free 3 months is over. You are welcome to cancel your subscription at any time. The standard terms for unsubscribing apply.

3. All tiers will automatically renew based on original term purchased. The renewal charges will continue until the plan is cancelled. Once cancelled, the paid tier will remain active for the remaining term; no refund for unused time will be given.
4. To purchase ArcadeNet® Paid (Standard) subscription prepaid codes, visit our E-Store [here](#) and redeem your code in the → "eStore/Gift Redemption code" section.



5. All non-gift tiers are stackable, so you can add more months at any time, e.g., buying a 6-month tier after a 1-month paid tier gets you 7 months total. Stacked tiers are used in the order they were purchased.

Note: If you accidentally signed up for a 1-month tier instead of redeeming your Sam's Club 3-month prepaid subscription, you can still enjoy your 1 + 3 months for 4 total months of service. Contact [support@atgames.net](mailto:support@atgames.net) for more information.

6. Please reference [FAQ](#) for additional questions.